

Get relief with ELM Enterprise Manager™

EEM collects critical data from hundreds of systems, presents the information in a granular format, and launches alerts in real time so that System Administrators can replace forensic follow-up with proactive management. Using EEM's automated monitoring, rich notification, and preconfigured reports, IT Managers get relief with reduced system management costs, enhanced performance and a fortified security perimeter.

Monitoring

With EEM, administrators can monitor systems at scheduled intervals or in real-time. Real-time monitoring uses a Service Agent on the target system, while scheduled monitoring is performed with a Virtual Agent. EEM automates the monitoring of:

- ◆ Events
- ◆ Performance data
- ◆ Services and Processes
- ◆ Software Inventory
- ◆ Internet Information Services
- ◆ Microsoft SQL Server
- ◆ Microsoft Cluster Server
- ◆ Microsoft Exchange Server
- ◆ SNMP and Syslog
- ◆ WMI
- ◆ Log files
- ◆ Internet Services (HTTP/FTP/SMTP/POP3/PING / Port)
- ◆ Web pages and links

Notification

EEM 4.0 allows IT Managers to customize notification options to reach the responsible administrator or take automated corrective action. Barrage protection prevents event storms from becoming a nuisance.

- ◆ **ELM Advisor** is an innovative desktop notification exclusive to TNT Software that informs IT Administrators of changing conditions without disrupting their workflow.

Notification options are:

- ◆ SMTP or MAPI email
- ◆ Pager
- ◆ MSN Instant Message
- ◆ Network pop-up
- ◆ Web post
- ◆ LED marquee sign
- ◆ Audibles
- ◆ Command script
- ◆ Syslog message
- ◆ SNMP OID/trap

We know how you feel...



ELM Enterprise Manager includes:

- ◆ Agents collect data from the monitored systems.
- ◆ ELM Server receives and processes data from the Agents.
- ◆ Database stores and archives data from the ELM Server (provided by user).
- ◆ ELM Console, a Microsoft Management Console snap-in, is the User Interface.
- ◆ Web Viewer provides easy access to a streamlined version of the ELM Console.

TNT Software's event log monitoring solutions - industry favorites!

Results

With ELM Enterprise Manager, IT Managers gain a clear view of the health and status of their systems.

EEM Reports automates the configuration of informative reports designed for distribution to IT Managers, Security Auditors, and other IT professionals.

At-a-glance Views display critical data for rapid problem identification and resolution. The IT professional can easily see alerts, events, outages, and software inventory data from each monitored system without leaving the ELM Console. **Filtered Views** provide the ability to build views tailored to functional objectives. Administrators can immediately focus on specific sets of event data.



Database

EEM supports Microsoft SQL Server and Microsoft SQL Server 2000 Desktop Engine. **Database Failover** provides fault-tolerant, continuous collection of monitored system information. Filter-based archiving and pruning tools are provided with EEM to efficiently manage critical data and storage costs.



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