

Desktop Management

Active Directory Management

Server Management

Exchange Management

ScriptLogic® Desktop Management

Award Winning Solutions



ScriptLogic's Desktop Management Solutions empower administrators to take control of the entire Windows desktop lifecycle. These solutions give enterprises the ability to increase efficiency, enhance security, meet compliance requirements and reduce the manual processes associated with managing Windows desktops. With this family of products, IT can reduce the total cost of ownership for desktops by minimizing help desk calls, managing power more efficiently, restricting the use of removable storage, and keeping desktops patched and secured.



Point, Click, Done!®

ScriptLogic Desktop Management Products

□ Desktop Authority

Desktop Authority family of products reduces the cost of managing the Windows desktop and eases the administrator's burden to support the desktop lifecycle by enabling administrators to proactively control, inventory, secure, and support desktops from a central location. This solution provides enterprises the granular control they need over Windows desktops and applications to increase IT efficiency, meet compliance requirements, and enhance security. Reduce the total cost of ownership for desktops by reducing help desk calls, managing power more efficiently, restricting the use of removable storage, and keeping your desktops patched and secured.

□ Desktop Authority USB and Port Security

Desktop Authority USB and Port Security allows organizations to proactively secure proprietary and sensitive data. This solution gives IT the granular ability to prohibit, limit, and monitor the use of removable storage devices before they can negatively impact the enterprise.

□ Desktop Authority Patch Deployment for Desktops

Desktop Authority Patch Deployment for Desktops (PDD) gives organizations the ability to download, distribute and deploy patches from a single management console. Integrated with the Desktop Authority platform, administrators can now manage their desktops and patch deployment from one easy to use interface.

□ Desktop Authority Spyware Detection and Removal

Desktop Authority Spyware Detection and Removal (SDR) gives administrators the ability to centrally secure and protect desktops across the enterprise against spyware infections. Coupled with Desktop Authority, this type of anti-spyware technology allows you to ease administration, easily detect outbreaks, and achieve consistent results across all desktops.

□ Desktop Authority Image Center

Desktop Authority Image Center reduces the cost and time required to provision and re-deploy desktops and servers by offering simple, centralized control over the capture, customization and deployment of disk images. Desktop Authority Image Center enables rapid deployment of PCs with corporate standard operating systems, patches, service packs and applications.

□ Desktop Authority Password Self-Service

Desktop Authority Password Self-Service allows users to reset forgotten passwords and unlock accounts without contacting the help desk eliminating the biggest source of help desk traffic. Accommodating the widest possible range of organizational requirements and data security standards, organizations no longer have to sacrifice security to reduce IT help desk costs.

□ Desktop Authority Remote Management Gateway

Desktop Authority Remote Management Gateway reduces the cost of providing support to local and remote workers with secure, centralized and web-based remote management functionality. This solution provides remote control and assistance for computers on the LAN and across the Internet, extending the reach of the IT help desk. Keeping users more productive and the help desk more equipped to handle desktop related issues from afar, this tool provides instant, anytime remote management.

□ MSI Studio

MSI Studio enables easy creation, editing, capture and testing of Windows Installer MSI application installers, and integrates with Desktop Authority and Microsoft Systems Center Configuration Manager for point-click-done packaging and deployment of applications across the enterprise.

□ BridgeTrak

BridgeTrak is an industry leading help desk software solution used for tracking tickets and shortening the lifecycle of help desk issues. This easy-to-install solution enables help desk staff to effectively manage issues, keep issues from falling through the cracks and increases overall productivity. With proven scalability, customer self-service options and the ability to track all issues from open to close; BridgeTrak delivers the tools that help desk professionals need the most.